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## Youth and Family Advocate – Resilience House

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**How to Apply:** Submit resume to [resume@bridgeforyouth.org](mailto:resume@bridgeforyouth.org).

**Our New MISSION** The Bridge for Youth centers youth voice, justice, and equity in all we do, and empowers youth experiencing homelessness through safe shelter, basic needs, and healthy relationships.

**Our New VISION** All youth feel safe, accepted, and supported.

**Our New VALUES**

*Patience* - We give space for youth to make decisions on their own timeline in their own way.

*Love and Caring* - We believe in acceptance, empathy, and non-judgment.

*Communication* - We engage in intentional dialogue to understand each other's truths.

*Integrity* - We actively learn, grow, and change to align our actions in equity and justice.

*Co-Creation* - We seek connection to amplify the voice of youth and each other.

*Community* - We stand together for youth and for each other.

### Position Information

<b>Position:</b> YFA: Resilience House	<b>Job Type:</b> Full-Time
<b>Classification:</b> Non-Exempt, Hourly	<b>Reports to:</b> Resilience House Floor Supervisor
<b>Compensation:</b> \$20 per hour paid bi-weekly	<b>Location:</b> 100% onsite
<b>Accepting Applications Until:</b> March 6th, 2024	
<b>Working Hours:</b> Hourly position including shift hours working evenings, weekend hours and some holidays. Position also participates in on-call back-up rotation, as necessary and assigned.	

### Position Overview

The Bridge for Youth (BFY) centers youth voice, justice, and equity in all we do, and empowers youth experiencing homelessness through safe shelter, basic needs, and healthy relationships. For over 50 years, The Bridge has been at the forefront of addressing youth homelessness in Minnesota, positively impacting the lives of the most vulnerable youth in our community, through youth-centered programs that offer a pathway out of poverty and chronic homelessness.

The YFA in Resilience House is responsible for providing direct services to youth and their families during their involvement with BFY services. This position operates within a framework of agency philosophy and goals, including team commitment and cooperation among services and programs.

### Benefits Information

- **\$500 after 6 months of employment; \$1000 after 12 months of employment; \$1500 after 18 months of employment.**
- Competitive health, dental, vision and ancillary benefits
- Company paid life insurance and long-term disability
- 403b (immediate contribution and vesting) with up to 4% match after one year of employment
- Up to 20 days of PTO first year of employment, in addition to 15 paid holidays.
- Pet friendly

### **We ask all staff to:**

- ✓ Lead within a framework of agency values, philosophies, and goals, including team commitment and cooperation across BFY services and programs.
- ✓ Emulate and enthusiastically promote the organizational culture as defined by the identified values statements and racial justice and equity opportunities of BFY.
- ✓ Leads in building upon and strengthening a culture of establishing and nurturing relationships.
- ✓ BFY believes in team, collaboration, and constantly developing a supportive and caring environment for each other. Sometimes we are asked to lean in above and beyond our position description and we enthusiastically do so.

### **Essential Responsibilities:**

#### ***Programmatic***

- Initiate, develop and maintain positive direct relationships with youth in the program
- Provide case management services to the youth in the program
- Provide counseling to youth as needed
- Provide direct milieu therapeutic strategies and techniques with youth in group and individual settings
- Provide direct care, supervision, support, guidance and role modeling to youth while working on Resilience House floor
- Engage and build a professional working relationship with parents and other family members of youth
- Professionally interact and collaborate with outside agencies and service providers to refer and ensure that a continuum of care for youth and their families is provided
- Create, develop and carry out specific strategies and activities that coincide with the providing a sense of safety, security and stability for youth and their families
- Co-facilitate and lead group sessions
- Provide screenings for services, administer assessments and intake services, document and report abuse (when necessary)
- Develop self-harm contract with youth as needed
- Ensure health assessments are scheduled and completed
- Assist in providing youth their medications and recording all medications taken as directed by pharmacist/medical provider
- Facilitate and/or co-facilitate family meetings as needed
- Assist in preparing and coordination of meals
- Supervise chores on the floor and assist in completing them as necessary
- Additional duties as necessary and assigned

#### ***Administrative Duties***

- Responsible for maintaining client files
- Administer screenings, intakes and assessments
- Assist in development of skills curriculum
- Document statistical information as needed
- Mentor and provide training to volunteers and interns as assigned
- Ensure information is accurately charted in each case file, case management plan is being followed and critical information is passed on to coworkers including entering information in the Client Records Management (CRM) system
- Adhere to agency standards and procedures for scheduling, file work, and record-keeping
- Additional duties as necessary and assigned

## Qualifications

### Required

- Must have one at least of the following:
  - Two years of experience working with youth in a similar setting
  - BA/AA degree in human services related field
- Demonstrated ability for commitment to diversity
- Demonstrated ability to work individually and with a team
- Demonstrates good communication skills orally and in writing
- Must clear a background check
- Experience with and ability to work with Microsoft Office applications (Word, Excel, Access, PowerPoint & Outlook) as well as Client Record Management (CRM)
- Hands on knowledge of record keeping in a digitized environment, expertise in text messaging and other digital communication methods
- Equipment used - computer, electronic mail system, telephone and cell phone

### Preferred

- Bi-lingual (English-Spanish)
- Experience working with youth and families in crisis in similar setting
- Must have valid driver's license, satisfactory driving record and insurance limits of \$100,000/\$300,000 per accident (strongly preferred)

*The Bridge for Youth is an Equal Opportunity Employer committed to embracing diversity and individuality and opposed to practices which discriminate on basis of race, gender, sexual orientation, religion, handicap, disability, age, or nationality. We apply this policy of unbiased consideration not only to our employment practices, but also to any contractual opportunities. We are further committed to taking affirmative action to ensure these opportunities are accessible to individuals who meet the qualifications, and we encourage all interested parties to apply. EEO/AA.*

**Applicant/Employee Acknowledgement:**

I \_\_\_\_\_, acknowledge that I have received and reviewed the Youth & Family Advocate position description as set forth above. I further acknowledge that I have had an opportunity to review the Youth & Family Advocate position description with the Employer; that I understand the nature of the position and the responsibilities and requirements as described above. I understand and I attest that I can, if I am offered or continue in this position, perform the responsibilities and requirements described above, with or without a reasonable accommodation.

\_\_\_\_\_  
**Applicant/Employee Signature**

\_\_\_\_\_  
**Date**