



Community Health Case Manager

Our New VISION All youth feel safe, accepted, and supported.

Our New MISSION The Bridge for Youth centers youth voice, justice, and equity in all we do, and empowers youth experiencing homelessness through safe shelter, basic needs, and healthy relationships.

Our New VALUES

Patience - We give space for youth to make decisions on their own timeline in their own way. Love and Caring - We believe in acceptance, empathy, and non-judgment. Communication - We engage in intentional dialogue to understand each other's truths. Integrity - We actively learn, grow, and change to align our actions in equity and justice. Co-Creation - We seek connection to amplify the voice of youth and each other. Community - We stand together for youth and for each other.

Position Information

Position: Community Health Case Manager

Job Type: Full-Time; 1.0 FTE

Classification: Non-Exempt

Reports to: Program Director

Posting Date: August 23, 2022

Closing Date: Open Until Filled

Position Overview

The Bridge for Youth (BFY) centers youth voice, justice, and equity in all we do, and empowers youth experiencing homelessness through safe shelter, basic needs, and healthy relationships. For over 50 years, The Bridge has been at the forefront of addressing youth homelessness in Minnesota, positively impacting the lives of the most vulnerable youth in our community, through youth-centered programs that offer a pathway out of poverty and chronic homelessness.

BFY is seeking a full-time Community Health Case Manager with experience in health advocacy as a key member of BFY's supportive housing, shelter, and outreach program teams. BFY is grounded in the belief that safe and stable housing is a key determinant of optimal health, physical development, academic success, and secure employment.

This position will work directly with youth in identifying health-related goals and will coordinate resources and supports with case managers, onsite mental health therapists, contracted medical providers and fellows, and more. The incumbent's role is to provide culturally responsive education, advocate for youth and break down barriers, as well as to connect youth to health-related resources and any eligible benefits. In addition to primarily supporting youth who are pregnant or parenting, this position will also support youth who identify as LGBTQ+ and/or Black, Indigenous & People of Color (BIPOC).

We ask all staff to:

- ✓ Lead within a framework of agency values, philosophies, and goals, including team commitment and cooperation across BFY services and programs
- ✓ Emulate and enthusiastically promote the organizational culture as defined by the identified values statements and racial justice and equity opportunities of BFY
- ✓ Leads in building upon and strengthening a culture of establishing and nurturing relationships

- ✓ BFY believes in team, collaboration, and constantly developing a supportive and caring environment for each other. Sometimes we are asked to lean in above and beyond our position description and we enthusiastically do so

Benefits

- Competitive health, dental, vision and ancillary benefits
- Company paid life insurance and long-term disability
- 403b (immediate contribution and vesting) with up to 4% match after one year of employment
- Up to 20 days of PTO first year of employment, in addition to 15 paid holidays
- Pet friendly
- EAP – easy to use services to help with the everyday challenges of life

Responsibilities

- Partner directly with youth in identifying health-related goals
- Advocate for youth and break down barriers prohibiting youth from achieving their goals. Connect youth to culturally responsive resources
- Coordinate resources and supports with case managers, onsite mental health therapists, contracted medical providers and fellows, and more
- Develop and lead culturally responsive health – related educational materials and support groups
- Develop portfolio of culturally responsive health-related resources for youth who are pregnant or parenting and for youth who identify as LGBTQ+ and/or BIPOC
- Learn relevant resources and referral streams to connect clients to eligible benefits
- Attend regular case consults and co-create / collaborate with program teams to deliver services in a way that maximizes outcomes for youth
- Collaborate with other community organizations and health providers
- Maintain health-related youth records and case notes
- Follow programmatic and organizational policies and procedures
- Work closely with supervisor to manage tasks assigned
- Maintain confidentiality and appropriate professional boundaries with youth and families

Qualifications

- Experience as a community health worker, public health educator or health advocate
- Experience working with youth experiencing homelessness, particularly those who are pregnant or parenting and youth who identify as BIPOC or LGBTQ+; Age ranges are primarily 15 – 20 years of age
- Experience working in a housing organization or shelter with 24/7/365 supports
- Familiarity with client records management (CRM) databases, HMIS and/or online tools
- Must have a valid driver's license, access to reliable transportation with automobile insurance liability amounts to be \$100,000 of bodily injury liability protection per person and \$300,000 for bodily injury per accident
- Must have ability to transport youth to appointments utilizing BFY's vans
- Must work a flexible schedule including evenings and weekends
- Must clear a background check
- Ability to communicate fluently in Spanish and English, both verbally and in writing (preferred)

To Apply

Submit cover letter and resume to resume@bridgeforyouth.org

The Bridge for Youth is an Equal Opportunity Employer committed to embracing diversity and individuality and opposed to practices which discriminate on basis of race, gender, sexual orientation, religion, handicap, disability, age, or nationality. We apply this policy of unbiased consideration not only to our employment practices, but also to any contractual

opportunities. We are further committed to taking affirmative action to ensure these opportunities are accessible to individuals who meet the qualifications, and we encourage all interested parties to apply. EEO/AA.